

# Help for account\-activation

To activate your account, your are in the following status:

- ✓ DriverApp is installed
- **X** Account has not been created yet (no SMS)
- ✗ Password has not been set yet
- **X** Account has not been activated yet

## Account has not been created yet

- To use the DriverApp an account is needed.
- As a registered Driver/Partner you will receive the access from **inTime** after inquiry by telephone.
- After checking and release by **inTime** you will receive the access data via SMS.

## You received a SMS from inTime?

- You received your activation link via SMS.
- Klick on this link and set your own password.

### Your activation link does not work?

• Copy the whole text of the received SMS.

Press on the SMS-Message and select "copy".

- Click in the login screen on <u>Activate new account</u>.
- Insert the copied SMS. It appears a code of 13 numbers.

Furthermore you can fill in the code (13 numbers) manually.

• Confirm by clicking OK and set your own password.

#### FAQ

- Can I use the App abroad?
- How can I annouce my vehicle as empty?
- How do I get the access data for the App?
- What can I do if the registration does not work?