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First Steps

- The Driver App is an interactive app with the main functions of order management and communication between the driver and the contractor during the transport incl. tracking.
- This app is free of charge and needs a registration with user name and password. It can only be used by subcontractors and drivers who are assigned by the contractor.
- The usage of the app needs special rights, can cause costs for data usage (depends on the mobile phone contract) and is designed for mobile devices with a permanent network access.
- Please use our [Online-Manual](#) for more information.

You can download the app with your smartphone here:



FAQ

- [Can I use the App abroad?](#)
- [How can I announce my vehicle as empty?](#)
- [How do I get the access data for the App?](#)
- [What can I do if the registration does not work?](#)

Can I use the App abroad?

Within the EU is it possible to use the mobile data network without incurring any additional costs (where appropriate consult your Provider). Please note that your Roaming has to be switched on.

What can I do if the registration does not work?

If you have problems with the registration please call **inTime**.

How do I get the access data for the App?

If you do not have the access data for the DriverApp please call **inTime**.

How can I annouce my vehicle as empty?

You can only annouce your vehicle as empty if you do not have an active Order. Further information can be found on [empty vehicle manual](#).

Welcome

This Wiki is an assistance for the usage of the DriverApp.

Choose one of the following Subitems:

First Steps

Help for account-activation

Handling

Transport execution

FAQ

Checklists
