


Inhaltsverzeichnis



1. App:Problem/en	2
2. App:Incident/en	3


Report app problem

- You can report technical problems with the app via 


Please note that this function is only to be used for technical problems with the app. Report order-related problems to monitoring or dispatching or via **Incident notification**.

- Enter a comment with a short description of the problem
- Optionally create one or more screenshots

To do this, click on  and select the desired screen. Then click on  again at the top right of the screen.

- Send the data by tapping on 

Incident notification

- With an active order from **inTime** you can use the incident notifications.
- You can record the incident notification within the context menu  .

Choose one of the given reasons. If necessary, complement with a comment.
You can continue with the order processing after finishing the incident-status.