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Welcome

This Wiki is an assistance for the usage of the DriverApp.

Choose one of the following Subitems:

First Steps

Help for account-activation

Handling

Transport execution

FAQ

Checklists

Weiterleitung nach:

- [Activity:Activity/en](#)

Weiterleitung nach:

- [App:App/en](#)

First Steps

- The Driver App is an interactive app with the main functions of order management and communication between the driver and the contractor during the transport incl. tracking.
- This app is free of charge and needs a registration with user name and password. It can only be used by subcontractors and drivers who are assigned by the contractor.
- The usage of the app needs special rights, can cause costs for data usage (depends on the mobile phone contract) and is designed for mobile devices with a permanent network access.
- Please use our [Online-Manual](#) for more information.

You can download the app with your smartphone here:



FAQ

- [Can I use the App abroad?](#)
- [How can I announce my vehicle as empty?](#)
- [How do I get the access data for the App?](#)
- [What can I do if the registration does not work?](#)

Help for account\activation

To activate your account, you are in the following status:

- ✓ DriverApp is installed
- ✗ Account has not been created yet (no SMS)
- ✗ Password has not been set yet
- ✗ Account has not been activated yet

Account has not been created yet

- To use the DriverApp an account is needed.
- As a registered Driver/Partner you will receive the access from **inTime** after inquiry by telephone.
- After checking and release by **inTime** you will receive the access data via SMS.

You received a SMS from inTime?

- You received your activation link via SMS.
- Klick on this link and **set your own password**.

Your activation link does not work?

- Copy the whole text of the received SMS.
Press on the SMS-Message and select "copy".
- Click in the login screen on Activate new account.
- Insert the copied SMS. It appears a code of 13 numbers.
Furthermore you can fill in the code (13 numbers) manually.
- Confirm by clicking OK and **set your own password**.

FAQ

- **Can I use the App abroad?**
- **How can I announce my vehicle as empty?**
- **How do I get the access data for the App?**
- **What can I do if the registration does not work?**

Weiterleitung nach:

- [Checkliste:Checkliste/en](#)

Weiterleitung nach:

- [FAQ:FAQ/en](#)