

## Help for account\activation

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To activate your account, you are in the following status:

- ✓ DriverApp is installed
- ✗ Account has not been created yet (no SMS)
- ✗ Password has not been set yet
- ✗ Account has not been activated yet

### Account has not been created yet

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- To use the DriverApp an account is needed.
- As a registered Driver/Partner you will receive the access from **inTime** after inquiry by telephone.
- After checking and release by **inTime** you will receive the access data via SMS.

### You received a SMS from inTime?

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- You received your activation link via SMS.
- Klick on this link and **set your own password**.

### Your activation link does not work?

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- Copy the whole text of the received SMS.  
Press on the SMS-Message and select "copy".
- Click in the login screen on Activate new account.
- Insert the copied SMS. It appears a code of 13 numbers.  
Furthermore you can fill in the code (13 numbers) manually.
- Confirm by clicking OK and **set your own password**.

### FAQ

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- **Can I use the App abroad?**
- **How can I announce my vehicle as empty?**
- **How do I get the access data for the App?**
- **What can I do if the registration does not work?**